



LEADING SMARTER

What is covered?

Leading Smarter equips you with the essential skills, knowledge, and confidence to excel as a team leader and/or manager in today's ever changing business landscape. This course is designed to support the needs of aspiring and newly appointed team leaders and managers, empowering them to take their first steps in leadership and management.

- The role of team leader
- How to be an effective team leader
- Communicating with your team
- Managing your team's performance
- Dealing with conflict

Key Information

Qualification: NCFE Level 2 Certificate in Principles of Team Leading

Cost: Fully funded for eligible residents.

Funding requirements: Tees Valley, Sunderland, South Tyneside or North Yorkshire resident. 19 years old and over.

Upcoming Course Dates

- Starts 18th August in **North Yorkshire**
- Starts 21st August in **Middlesbrough**
- Starts 3rd September in **North Yorkshire**
- Starts 3rd October in **Sunderland**